

Special Terms and Conditions for Mess Services.

1. The Contractor shall arrange for cooking and serving of food on a daily basis for residents. Apart from the residents, no cooking is permitted for personal business / benefits.
2. The successful Tenderer has to furnish Security Deposit in the form of cheque for Rs. 20,000/- (Rupees Twenty Thousand only) as refundable on interest free basis.
3. The Female Mess Contract will be in the name of Tenderer only and is not transferable.
4. The rates of all the meals are fixed by the management.
5. No outsiders men or women are allowed to serve on the premises of the Hostel.
6. If the management is not satisfied with the services of the Contractor then Contract can be terminated by the Management without issuing any notice.
7. Charges of Electricity on actual usage basis will be borne by the Contractor.
8. The Contractor shall ensure that only freshly cooked food is served.
9. Your representative will stay for 24 hours in the Hostel Premises and pay for the room.
10. Bidder for providing Services will be decided at the time of finalization of tender on the basis of lowest rate (Grand Total) quoted for Menu Charges.
11. Preventive Pest control measures including fly control will have to be done by the Caterer at her cost.
12. Licence fee for Mess will be paid in the first week of every month 7 days.
13. The Contractor shall pay for Gas consumption bill used for cooking purposes as well as shall pay for security money of IGL. The contractor shall be responsible for the safe keeping of the Gas Pipe Line.
14. All the raw material used in preparation of food products should be a certified ISI/Agmark wherever applicable. Vegetables, fruits, other perishables, dry food and other raw materials should be of high quality and be procured from reputed dealers/shops. The Mess Contractor should arrange for purchases on her own and bear all expenses in connection with such purchases including transportation.
15. The contractor must engage appropriate number of trained cook and other kitchen staff for cooking Vegetarian, South and North Indian & Tandoor items etc and for providing mess services.
16. The caterer shall provide proper uniform to all her personnel ensure their cleanliness and upkeep. Separate uniforms need to be provided for different categories of staff viz. Servers, supervisors, waiters and other staff etc.
17. The Caterer should ensure that the entire kitchen and dining areas are kept hygienic and clean. Synthetic/marble cutting boards and stainless steel knives should be used for cutting vegetables. New and clean dishes should be used for cooking. Mess Contractor should arrange for providing proper cover for wastages besides proper and regular disposal of garbage at frequent intervals from the kitchen and twice day from the YWA premises.
18. A "Suggestion-cum-Complaint Register" will be maintained in the dinning hall by the Contractor and will be responsible to attend to all complaints/requirements within the purview of the contract.
19. In the event of insufficient / bad quality /non-serving of any eatables agreed upon to be served, the YWA will be within its rights to make suitable deduction from the Contractor's bill.
20. The Mess Contractor shall engage fully trained and adequately experienced workmen who are medically fit. They should be free from all infections.
21. The contractor shall provide weekly off/holidays to her workmen as per labour laws but it will be her responsibility to ensure uninterrupted services on all days. The Contract must not engage any child labour.
22. Contractor shall ensure that the Contractor's employees maintain peace, order and decorum in the premises. Any disturbance in the premises by the contractor or her employees would render the termination of the contract without notice by the YWA.
23. The contractor cannot sublet the Mess Services to sub contractors. If it is found, YWA will terminate the contract without any further notice.